OMVLEGAL LEGAL, REGULATORY & POLICY UPDATE PENSIONS AND SUPERANNUATION

IN BRIEF

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- Annual Member Meetings
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- RG 277 ASIC Consumer Remediation



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MAJOR UPDATES



It was a busy month with the *re-introduction of FAR and Compensation Scheme of Last Resort* legislation to Parliament after lapsing with the calling of the election earlier this year. New measures relating to *downsizer contributions* were also introduced, along with the *faith-based performance test*.

APRA released an information paper outlining their plans for **modernising the prudential architecture**, while ASIC released the long-awaited **Consumer Remediation** regulatory guide after multiple rounds of consultation.

The Federal Court returned judgments with significant penalties in relation to **ASIC** *enforcement* action, along with a dismissal of a case from the Royal Commission.

Commonwealth Parliament revised its sitting calendar and sat between **5-8 September**, and again between **23-28 September**. The following bills remain before Parliament:

- Social Services and Other Legislation Amendment (Incentivising Pensioners to Downsize) Bill 2022
- Treasury Laws Amendment (2022 Measures No. 3) Bill 2022
- <u>Financial Accountability Regime Bill 2022</u>
- Financial Sector Reform Bill 2022
- Financial Services Compensation Scheme of Last Resort Levy Bill 2022
- Financial Services Compensation Scheme of Last Resort Levy (Collection) Bill 2022
- Treasury Laws Amendment (2022 Measures No. 2) Bill 2022

The Senate is also considering a **disallowance motion** in relation to the *Superannuation Industry (Supervision) Amendment (Annual Members' Meetings Notices) Regulations 2022* which were made on 1 September. Consideration of the motion has been postponed until 25 October.

The package of bills comprising the Financial Accountability Regime and Compensation Scheme of Last Resort measures was referred to the Senate Economics Legislation Committee for report regarding the small-account credit contract and consumer leasing provisions attached to the *Financial Sector Reform Bill 2022.* Report is due 20 October 2022.

The particulars of developments in relation to these Bills are detailed below.



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Faith-based Product Performance Test

8 September 2022 *Bill introduced*

LINK TO DETAILS

Downsizer Asset Test

Exemption

7 September 2022 Bill introduced

LINK TO DETAILS

The *Treasury Laws Amendment (2022 Measures No. 3) Bill 2022* was introduced to Parliament. Schedule 5 of the bill contains a proposal for a **supplementary annual performance test** for faith-based products.

The draft legislation proposes that APRA may determine a superannuation product to be a **faith-based product** upon receipt of a valid application from a superannuation trustee. The application must be received by 31 January of the relevant financial year for APRA to make a determination, which will be made by 31 March. The faith-based status will remain in place for future financial years until otherwise revoked.

Where a faith-based product fails the original performance test, APRA will reassess the faith-based product against the supplementary performance test. A product will be deemed to have passed the performance test if it passes either the original or supplementary performance test. Details of the supplementary performance test have been deferred to Regulations.

Superannuation trustees should note the legislation. Trustees that issue products that may be considered as faith-based products should consider the likelihood of needing to make an application to APRA and identify and benchmarks or indices which may be relevant to the faith-based investment strategy.

The Social Services and Other Legislation Amendment (Incentivising Pensioners to Downsize) Bill 2022 was introduced to Parliament which is intended to encourage further take up of the **downsizer** provisions.

The bill would give pensioners an **additional 12-month asset test** exemption on their home sale proceeds to give more time to purchase, build, rebuild, repair or renovate a new principal home before their age pension is impacted. The changes will see the deeming rate on principal home sale proceeds intended to purchase a new home significantly lowered from 2.25 per cent per annum to 0.25 per cent per annum.

Commencement of the bill is proposed from the later of 1 January 2023 and one month after the Act receives Royal Assent.

This follows <u>separate legislation</u> currently before the Senate which proposes to further reduce the eligibility age of the downsizer scheme from **age 60 to age 55**. <u>Regulations</u> have also been made to support this change which is expected to take effect 1 January 2023.

Superannuation trustees should ensure fund collateral and member-facing representatives are aware of the proposed changes to ensure members are provided accurate information regarding age pension eligibility.



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Financial Accountability Regime

8 September 2022 *Bill introduced*



Compensation Scheme of Last Resort

8 September 2022 *Bill introduced*

LINK TO DETAILS

The *Financial Accountability Regime Bill 2022* (FAR) was re-introduced, seeking to implement several recommendations from the Hayne Royal Commission. The bill is **substantially identical** to the *Financial Accountability Regime Bill 2021* that lapsed when the previous Parliament was prorogued. The only change relates to the commencement date.

The bill applies to 'accountable entities' which include RSE licensees and their significant related entities and provides for the regulation of directors and senior executives who are referred to as 'accountable persons'.

The regime commences 18 months after receiving Royal Assent for superannuation licensees.

Separately, Treasury released the *Financial Accountability Regime Minister Rules 2022* ('the Rules') for consultation to support the FAR. The Rules prescribe the responsibilities and positions that cause a person to be an accountable person under the FAR and specify the threshold for each type of accountable entity where the enhanced notification obligations take effect (proposed \$10B total assets).

Consultation on the Rules closes 7 October 2022.

Superannuation trustees should review the draft Rules in conjunction with the Bill and consider required implementation activities. Trustees should remain cognizant of the proposed \$10B enhanced notification threshold to ensure that, should this threshold be exceeded, they are ready to adhere to the additional reporting obligations that apply.

Also re-introduced after lapsing when the previous Parliament was prorogued, a package of three bills was introduced to enact the **Compensation Scheme of Last Resort** (CSLR). The CSLR will provide compensation to eligible consumers where a determination made by AFCA remains unpaid.

The *Financial Sector Reform Bill 2022* introduces the CSLR, while the *Financial Services Compensation Scheme of Last Resort Levy Bill 2022* sets out the levy framework and the *Financial Services Compensation Scheme of Last Resort Levy (Collection) Bill 2022* allows ASIC to collect the relevant levies from applicable institutions.

The CSLR will be regulated by ASIC. The proposed levy will be based on expected claims and will be payable in January each year. A one-off levy is expected to be introduced in August 2023 for the 2023-2024 financial year, with the first ongoing levy commencing January 2024.

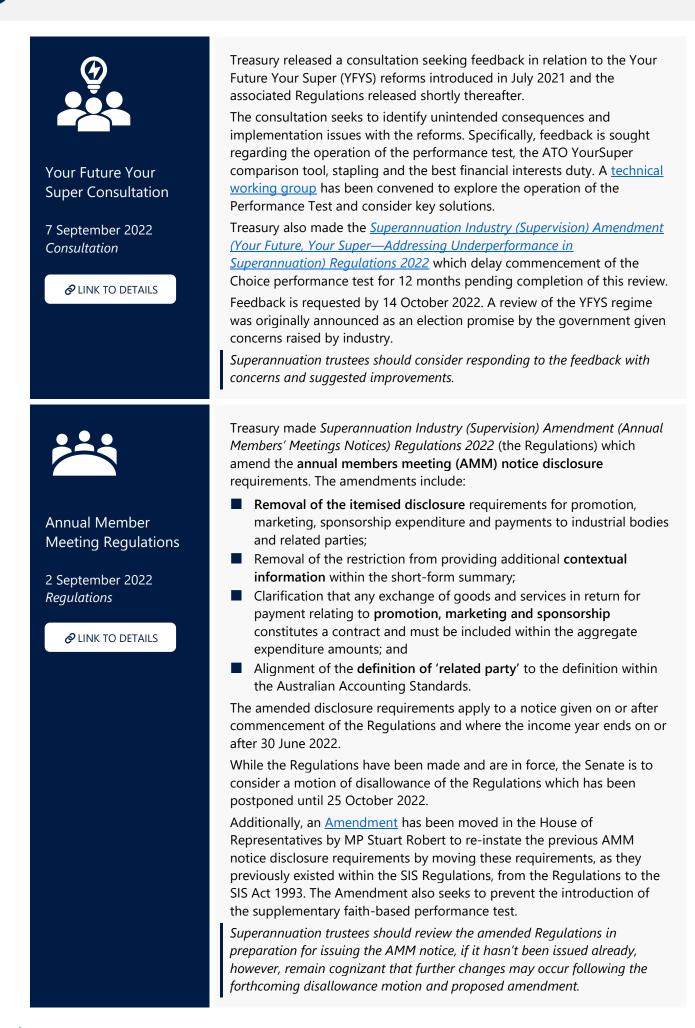
Separately, <u>Exposure Draft Regulations</u> were released to support the operation of the CSLR. Two sets of draft regulations jointly set out the information the CSLR operator must report at the end of each levy period and the sub-sectors to which the levy applies.

Consultation on the draft Regulations closes 7 October 2022.

Superannuation trustees should note the re-introduction of the bill. Outside of the levy payable and minor collateral updates, the impact to superannuation trustees is expected to be minor.



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Modernising Prudential Architecture

12 September 2022 Information Paper

LINK TO DETAILS

APRA released an information paper outlining its approach to achieve one of their core strategic initiatives for 2022: *modernising the prudential architecture*. The program is a multi-year program that commenced in late 2021 and will seek to make the prudential framework clearer, simpler and more adaptable by reducing undue cost and complexity.

The program will focus on three key areas:

- Better regulation by improving the design of the prudential framework, making it simpler to identify and navigate, ensuring guidance is targeted and outcomes-focused and presenting the standards, guidance and advice in a way that is more intuitive for users; consolidation, simplification and rationalisation in requirements will likely occur.
- A digital first approach whereby digital tools will be explored to identify simplification opportunities; standards will be drafted in a way that facilitates reg-tech solutions and supports entities governance, risk and compliance systems; improvements to the APRA website and creation of an internal prototype handbook to facilitate the searching and navigation of standards and guidance.
- New risks, new rules which recognise the emerging risks which the prudential framework will need to address, along with new business models and group structures that create new challenges; a more integrated approach to creating and amending existing requirements, rather than the existing 'bolt-on' approach to standards.

APRA intends to engage with regulated entities and other key stakeholders to understand pain points with the current prudential framework and assess the appetite for change. Feedback to the consultation is sought by 30 November 2022.

Superannuation trustees should note the announcement and consider submitting a response to the consultation. In practice, the program is likely to see a shift away from document based instruments to online standards with integrated guidance and FAQs. This is likely to be portable to allow integration in RegTech and other applications. Substantively, there will also be changes to prudential standards with the intention of balancing clarity and flexibility.

ASIC Product Dashboard Guidance

30 September 2022 *Guidance*

OLINK TO DETAILS

ASIC updated its guidance to superannuation trustees in relation to the Product Dashboard requirements in accordance with s 1017BA of the *Corporations Act 2001* for MySuper products.

Information sheet *MySuper product dashboard requirements for superannuation trustees* (INFO 170) gives guidance to industry on what information must be provided by superannuation trustees for each measure in the product dashboard. The information sheet is also accompanied by an <u>example MySuper product dashboard</u>.

Superannuation trustees should review the updated guidance to ensure their Product Dashboard reflects the required information in accordance with ASIC's expectations of the legislation.



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GUIDANCE AND POLICY



Financial Contingency and Resolution Planning

6 September 2022 *Draft guidance*

APRA commenced consultation on guidance to accompany its two new draft prudential standards *CPS 190 Financial Contingency Planning* (CPS 190) and *CPS 900 Resolution Planning* (CPS 900).

Prudential Practice Guides CPG 190 Financial Contingency Planning (CPG 190) and CPG 900 Resolution Planning (CPG 900) support the draft standards by providing additional guidance to entities in how best to approach the requirements. APRA has focused on areas where entities have asked for clarification as part of the feedback on the draft standards.

CPG 190 provides a principles-based approach to assist entities to meet the key requirements of the new standards. CPG 900 sets out a framework for how APRA expects to engage with entities in developing and implementing a resolution plan. The draft guidance explains APRA's expectations in resolution planning and sets out the factors that APRA will have regard to in developing resolution plans for individual entities.

The draft standards CPS 190 and CPS 900 were released for consultation in late 2021 and are due to be finalised later this year (CPS 190) and early 2023 (CPS 900).

APRA has also noted the new format used for the guidance and has released an integrated version of each CPG which maps the requirements as per the standard to different sections within the guidance. This integrated format was foreshadowed within APRA's program to modernise the prudential architecture. APRA is open to feedback on readability of the new integrated format.

Feedback for the draft guidance is requested by 6 December 2022.

Treasury released a Discussion Paper for public consultation seeking feedback on the ASIC Industry Funding Model (IFM). This follows the

release of the Terms of Reference of the review in August.

Superannuation trustees should review the guidance in conjunction with the proposed standards and consider implementation requirements. The new integrated versions of the draft guidance should also be reviewed with consideration of providing feedback to APRA.



ASIC Industry Funding

28 September 2022

LINK TO DETAILS

Consultation

Model

The purpose of the Review is to identify any refinements to the IFM that may be required to ensure its settings remain appropriate in the longerterm.

The Discussion Paper is seeking feedback on a range of options, examples of potential changes and questions that are designed to examine and address a range of issues set out in the Review's Terms of Reference.

The Review will also have regard to the temporary levy relief provided to personal financial advice licensees in respect of financial years 2020/21 and 2021/22. Feedback is requested by 28 October 2022.

Superannuation trustees should review the proposals and consider submitting a response to the questions posed.



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ASIC Consumer Remediation

27 September 2022 *Regulatory Guide*

LINK TO DETAILS



AML/CTF

26 September 2022 *Risk Assessment*

LINK TO DETAILS

ASIC released *Regulatory Guide 277 Consumer Remediation* (RG 277) which sets out ASIC's guidance for remediations conducted by all financial services licensees, including superannuation trustees. This follows and incorporates the feedback received from extensive consultation undertaken in 2020 and 2021 in which ASIC received 68 submissions from across industry. The guidance includes:

- Nine principles for conducting a remediation, including the requirement to adopt a process that is efficient, honest and fair;
- How and when to proactively initiate a remediation program, defining 'misconduct or other failure' as the trigger for such activity;
- How scoping and investigation activities should occur, including accessing evidence, records and data; investigating the nature and extent of the failure and remediation review period; and how to identify affected customers;
- Determining an appropriate outcome using the principle aim to 'return affected customers as closely as possible to the position they would have otherwise been in had the misconduct or failure not occurred'; consideration of different remedies and treatment of lost interest;
- Methodology and governance considerations, including the use of assumptions and customer segmentation and customer communications; and
- Payment of compensation including treatment of exited members and small compensation amounts payable, with specific instructions for superannuation trustees.

RG 277 supersedes existing *Regulatory Guide 256 Client review and remediation conducted by advice licensees* (RG 256) and will apply to all new remediation undertaken from 27 September 2022. RG 256 will continue to operate for remediations in progress.

ASIC also released an updated <u>Making it right: How to run a consumer</u> <u>centred remediation</u> information guide which assists licensees with managing the day-to-day design and execution of remediation programs. The updates focus on encouraging licensees to be more transparent about their remediations.

Superannuation trustees should review RG 277 and the associated information guide to ensure any remediation activity performed aligns with ASIC's expectations.

AUSTRAC released a threat update, which examines threats to the superannuation sector and supplements <u>Money Laundering and Terrorism</u> <u>Financing (ML/TF) Risk Assessment of Australia's superannuation sector</u>.

The update highlights that while the type of threats remain the same, the sophistication of activity has increased. The risk of predicate offences, which includes illegal early release of super, identity fraud and scams, has increased. Cybercrime and the evolution of data as a commodity has contributed to this increase, with a transition from targeting member money to targeting data held by the trustee.

Superannuation trustees should consider their exposure to cybercrime with a view towards predicate offences and consider updating AML/CTF processes. Also, as part of any merger activity AML/CTF activity should be considered.



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Consumer Data Right

15 September 2022 *Consultation*

LINK TO DETAILS

Marketing following ASIC Surveillance

8 September 2022 *Media Release*

LINK TO DETAILS

Treasury released exposure draft <u>Treasury Laws Amendment (Measures for</u> <u>Consultation) Bill 2022: Consumer Data Right - Implementing Action</u> <u>Initiation</u> on 26 September 2022 which seeks feedback on creating an 'action layer' within the CDR. The measures propose expanding the CDR from a data-sharing scheme to one which allows consumers to authorise, manage and facilitate transactions as well.

The types of transactions expected to be initiated include payment requests, update contact details across multiple accounts and automatically move funds between accounts to optimise interest or minimise fees. Feedback is sought by 24 October 2022.

The government also released the outcomes of the <u>Statutory Review</u> of the CDR which made several recommendations for consideration as the development of the scheme continues, including improving data quality.

Additionally, Treasury is seeking feedback and submissions in relation to possible enhancements to the <u>Consumer Data Right Rules 2020</u> ('CDR Rules'). The consultation is of a general nature, with no specific questions or terms of reference for responding parties to adhere to.

The consultation has been released to ensure the CDR Rules remain fit-forpurpose and support the policy aims of the CDR. Consultation closes on 31 December 2022, however Treasury have noted the intention to conduct ongoing consultation in relation to the CDR Rules, with a further consultation expected to be released in early 2023.

Superannuation trustees should consider these consultations in the context of previously announced extension of the CDR as part of the broader Open Finance policy. Open Finance will see that superannuation trustees are required to make available certain data elements in a prescribed format to authorised data recipients. Consideration should also be given to whether receiving such data with member consent would be appropriate.

ASIC released a media release detailing the findings of its recent surveillance of managed funds' marketing material. The issued identified included inadequate warnings or disclaimers about past or future performance, comparing the product to lower-risk products, indices or benchmarks and the downplaying of other risks when promoting fund benefits.

A summary table lists the 18 funds and the marketing material and/or practices that have been amended or withdrawn in response to ASIC's concerns.

ASIC's Deputy Chair Karen Chester states that "ASIC's surveillance into marketing of fund performance and risk is ongoing. Where we find poor conduct, we will take prompt action to protect consumers and hold responsible entities, trustees and investment managers to account. We will deploy a range of regulatory interventions, from our recent use of stop orders through to court action where warranted." ASIC expects all, including trustees to be familiar with the principles and regulatory guidance about marketing of managed funds and other financial products.

Superannuation trustees should review the media release and associated table of concerns identified by ASIC and consider whether any changes to marketing practices and collateral is required.



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ASIC Review of Disability Insurance Claims-Handling

2 September 2022 *Review*

ASIC released the results of their review into individual disability income insurance claims, which identified further improvements are required across life insurers to protect consumers from unfair practices relating to non-disclosure investigations and physical surveillance activities.

Nearly 4,800 claims received between 1 January and 30 June 2021 were reviewed across 6 major life insurers: AIA Australia, TAL Life Limited, Zurich Australia Limited, MLC Limited, Resolution Life Australasia Limited and Westpac Life Insurance Services Limited.

ASIC's Deputy Chair Karen Chester stated that "ASIC's latest review sought to test whether insurers were now entrenching good practices, especially with insurers now being subject to new claims handling obligations. We also sought to identify any outliers and areas for improvement. Following the review, we remain concerned that some insurers still appear to be 'fishing' for non-disclosures to avoid paying out legitimate claims."

ASIC has written to life insurers covered by the review to outline areas for improvement and communicate their expectations in using investigative tools, including the obligation to handle claims efficiently, honestly and fairly.

Superannuation trustees should engage with their insurers to ensure claimshandling practices undertaken are aligned with ASIC's expectations. Whilst this review focussed on individual disability insurance claims, the learnings are equally relevant for superannuation trustees in relation to claimshandling undertaken for their insured members.

TECHNICAL UPDATES



The *Family Court Amendment Act 2022* (WA) received Royal Assent and the *Family Court Amendment Act 2022 Commencement Proclamation 2022* was made giving effect to the legislation.

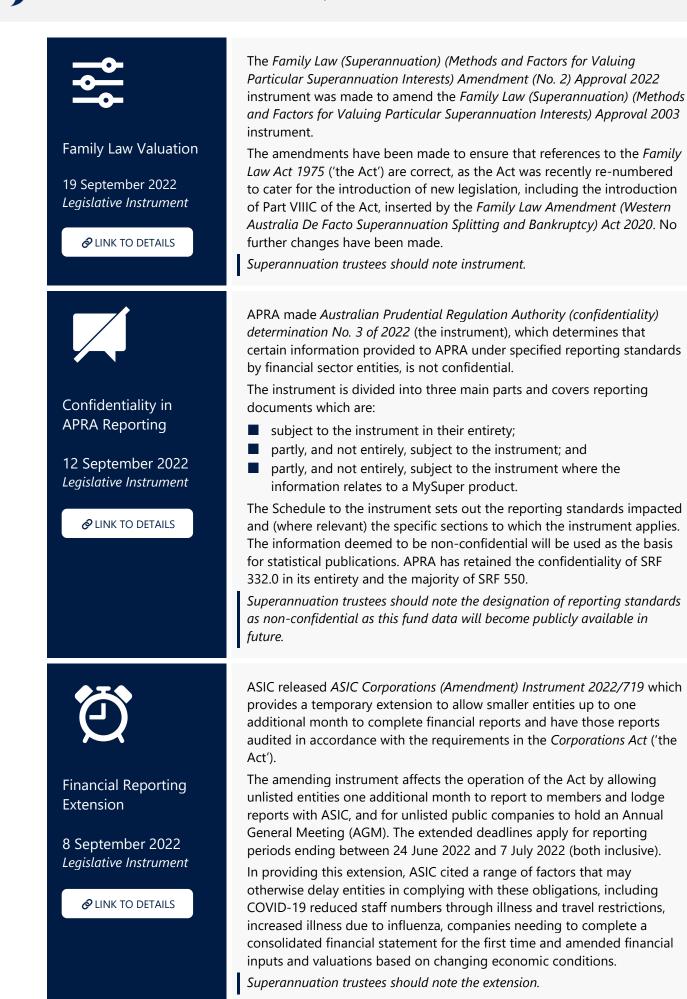
The Act amends the *Family Court Act 1997* (WA) to allow superannuation to be split between separating de facto couples, bringing Western Australia into alignment with the rest of the nation.

The legislation commenced on 28 September 2022 in accordance with the Proclamation.

Superannuation trustees should note the commencement of the legislation and ensure all relevant collateral and administration processes have been updated to reflect the change.



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Miscellaneous Amendments

2 September 2022 *Exposure Draft*

Treasury released Exposure Draft *Treasury Laws Amendment (Miscellaneous and Technical Amendments) Bill 2022* and associated Regulations which seek to make a range of minor and technical amendments to various financial services laws. These amendments include correcting typographical errors, repeal inoperative provisions and make other technical changes to correct unintended outcomes.

Most relevant to superannuation, the draft legislation proposes to:

- prescribe which public sector superannuation schemes can make a voluntary payment of unclaimed money to the ATO;
- require Regulators to publish a notice via notifiable instrument instead of the Gazette;
- clarify (1) that an RSE licensee can hold annual members' meetings both physically and virtually (including hybrid); (2) the place and deemed time of different types of meetings; and (3) notice requirements for different types of meetings.
- improve the flexibility in the administration of the first home super saver scheme (FHSSS) by (1) increasing the discretion of the ATO to amend and revoke FHSSS applications; (2) allowing individuals to withdraw or amend a FHSSS application prior to receiving payment, and re-apply if withdrawn; (3) allowing the ATO to return FHSSS to a super fund where the amount has not yet been released to an individual; and (4) clarify returned FHSSS amounts from the ATO do not count toward an individual's contribution cap.

Consultation closed on 29 September 2022.

Superannuation trustees should note the draft legislation.



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ENFORCEMENT ACTIVITY



ASIC Interim Stop Order on Non-Compliant TMDs

30 September 2022 Interim Stop Order

ASIC has made an interim stop order preventing Australasian Property Investments Limited (APIL) from offering or distributing the APIL Essential Retail Income Fund (the Fund) to retail investors because of a noncompliant target market determination (TMD).

ASIC made the interim stop order to protect retail investors from potentially investing in a fund that may not be suitable for their financial objectives, situation or needs.

The fund is currently raising money to purchase a shopping centre. The PDS states the investment is not guarantee, monthly income distribution is based on assumptions, and investors are restricted from withdrawing their money until April 2029.

The corresponding target market for the fund includes investors:

- Iooking to invest in commercial properties with the prospect of capital growth and a secure income stream;
- who are 'cash rich' entities or retirees looking for a long-term capital investment along with a monthly return;
- with a 'buy and hold' strategy and do not require immediate access to capital; and
- with a need for preservation of capital that accrues capital gains/losses over the lifespan of the investment.

The interim order stops APIL from issuing interests in, giving a product disclosure statement for or providing general advice to retail clients recommending investment in the Fund. The order is valid for 21 days unless revoked earlier.

This follows several other DDO stop orders issued by ASIC to financial entities in relation to the offer and distribution of financial products to consumers as a result of deficiencies within TMDs. ASIC has targeted surveillances underway to check whether product issuers and distributors are complying with DDO and take swift action under DDO where required to prevent consumer harm.



ASIC v AMP

20 September 2022 *Judgment*

LINK TO DETAILS

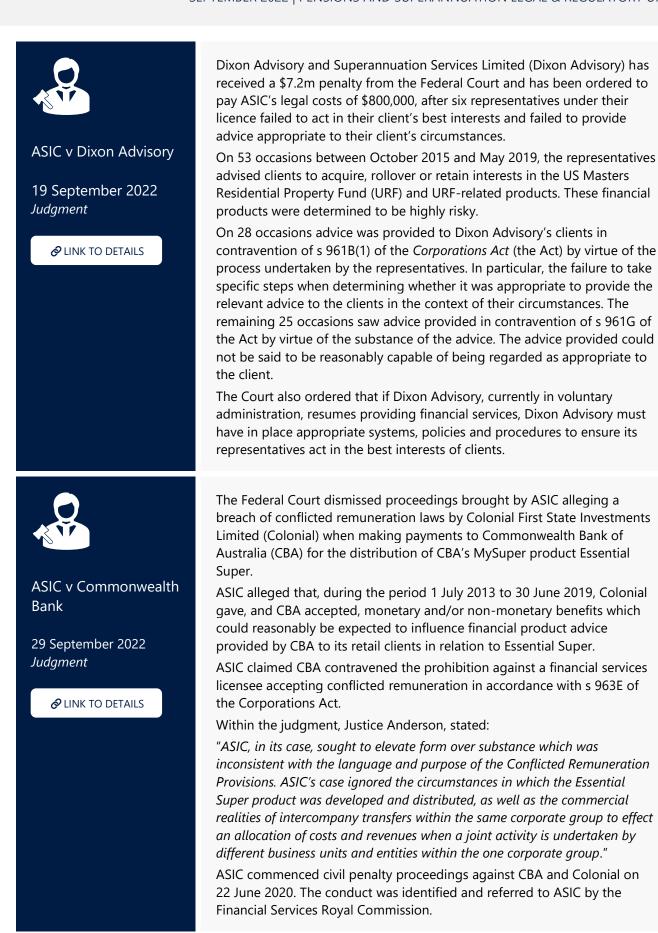
The Federal Court ordered five companies that are or were part of the AMP Limited Group (AMP) to pay a total of \$14.5m in penalties for charging fees for services that were not provided. The Court also ordered AMP publish an adverse publicity statement on its websites for one year.

Between July 2015 and September 2018, AMP deducted \$356,188 in fees across 1,452 superannuation members even though it was aware the members had ceased employment and no longer eligible to access the relevant advice services.

The Court found AMP breached its AFSL obligations to act efficiently, honestly and fairly and to comply with financial services laws. The Court also found AMP failed to investigate whether or not a systemic issue was present, despite receiving many complaints over a lengthy period of time. AMP has remediated affected customers for \$691,032.



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QMV Legal is committed to assisting superannuation trustees and their members achieve the best retirement outcomes through good governance, timely regulatory compliance, and pragmatic legal advice.

Being closer to the business operations and technology of running a superannuation fund provides QMV Legal with a unique insight into the legal issues faced by superannuation funds.

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In the spirit of reconciliation QMV Legal acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.



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